

988 Implementation Plan Project

Nevada 988 Updates

September 16, 2022



Nevada 988

FOR NOTICE: These newsletters will be moving to monthly, with the next email on October 3, 2022

- **Request For Proposal (RFP):** An RFP is under development for the Crisis Call Center Hubs and Data Management Platform. Meetings with various state partners are being held to finalize the RFP. A technical review consultant is being engaged for a final review of the RFP.
- **988-911 Interoperability Workgroup:** These meetings are on hiatus as we assess the most effective focus. Ivy Wright-Bryan can be reached at iwrightbryan@health.nv.gov for more information as it becomes available.
- **MCT Workgroup:** Mercer will be hosting two cohorts to receive stakeholder feedback on mobile crisis standards before operationalizing those standards. Those two cohorts include CCBHCs and Non-CCBHCs. At this time, the non-CCBHC meeting is pending a date. The next CCBHC meetings will take place on Oct. 20th.
- **Virtual Crisis Care:** Contracts have been executed and the implementation planning is moving forward as scheduled. iPads have shipped and we're aiming for implementation training the first week of October for 3 out of 11 counties.
- **SB 390 Update:** State staff have been working in partnership with telecom companies to make revisions. The fee is set to be presented at the December 2nd Board of Health meeting, which will be open for public comment.
- **24/7 care:** The 24/7 NAMI Warmline went active on September 1st. Call contacts increased from 46 average calls a day in August to 62.5 average calls a day in September. Talk time increased from 9.7 average hours of talk time per day in August to 16 average hours of talk time per day in September.
- **DHCFP:** On Monday, September 19, Nevada Medicaid is hosting a children's behavioral health conference with stakeholders and providers in Las Vegas at 3320 W. Sahara Ave. (Suite 100) from 9a-4p. National Medicaid experts will be sharing best practices from other states for addressing issues in children's behavioral health care. If you are interested in learning more about this event and how to attend (either in person or virtually), please email Angelica at avelazquez@dhcfp.nv.gov to sign up. If you can't attend, the event will be recorded and available upon request.

Upcoming Meetings

Sept./Oct. 2022

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--------|---------------------------------|---------------------|--|--------|----------|
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| | | MCT Workgroup @ 3:30pm | 988 Crisis Jam @9am | Mobile Crisis Planning Grant Core Team @ 1pm | | |
| 25 | 26 | 27 | 28 | 29 | 30 | 1 |
| | | 988 Work Group @ 3:30 | 988 Crisis Jam @9am | | | |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | CRS Core @ 3:30pm | 988 Crisis Jam @9am | | | |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | | CSC Provider Standards @ 3:30pm | 988 Crisis Jam @9am | | | |

For invites to meetings please contact:

- MCT/Mobile Crisis: bgoularte@health.nv.gov
- CSC: zyoung@health.nv.gov
- 988 Work Group: iwrightbryan@health.nv.gov
- CRS Core: vportillo@health.nv.gov
- Crisis Jam: Link [HERE](#)

Funding Opportunity

Support for 988 Tribal Response Cooperative Agreements

Application Due Date: Tuesday, October 25, 2022

The purpose of these cooperative agreements is to provide resources to improve response to 988 contacts (including calls, chats, and texts) originating in Tribal communities and/or activated by American Indians/Alaskan Natives. This program aims to: (1) ensure American Indians/Alaskan Natives have access to culturally competent, trained 988 crisis center support; (2) improve integration and support of 988 crisis centers, Tribal nations, and Tribal organizations to ensure there is navigation and follow-up care; and (3) facilitate collaborations with Tribal, state and territory health providers, Urban Indian Organizations, law enforcement, and other first responders in a manner which respects Tribal sovereignty.

SAMHSA plans to issue up to 100 awards for a total of \$35,000,000 per year for up to 2 years.

Learn more [HERE](#)

Advocacy Resources

NASMHPD: [Improving the Child and Adolescent Crisis System: Shifting from a 911 to a 988 Paradigm](#)

(NEW) Crisis Now: [Overview of Crisis Funding Sources Available to State and Localities](#)

Lemonada 988 Podcast Series: [A Call for Help](#)

SAMHSA has rolled out a new 988 website– available at <https://www.samhsa.gov/find-help/988>. The 988 website is designed to serve as a one-stop-shop for 988 resources from SAMHSA. They highlighted the FAQ function and suggested it could be used throughout communities to explain what 988 is and how it will work.

SAMHSA and NASMHPD collaborated with national partners including representatives from Nevada, to develop a series of 988 Implementation Guidance Playbooks to assess and improve the operational readiness of these critical groups to support implementation of 988. The four Playbooks can be accessed here: <https://www.nasmhpd.org/content/988-implementation-guidance-playbooks>

SAMHSA has created a 988 Partner Toolkit webpage to host updates and information on 988 for use by states and community partners. The toolkit also includes direct links to the 988 Implementation Guidance Playbooks. The 988 Partner Toolkit can be accessed here: <https://www.samhsa.gov/find-help/988/partner-toolkit>

If there are any updates or questions related to 988 or the Crisis Response System in Nevada that you would like addressed in the next email update, please email Kendall Holcomb at kholcomb@health.nv.gov and they will be included in the following 988 Update Email.

Previous 988 Planning Coalition meeting recordings and materials can be accessed at this link: <https://socialent.com/resources/nevada-988-implementation-planning/>